ALEXANDER LINDELOF

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PROFESSIONAL SUMMARY

Detail-oriented Hardware and Deployment Technician with 4+ years of professional experience in client imaging, hardware staging and component-level triage. Proven track record in system assembly, BIOS/UEFI firmware configuration and systematic bench testing across client laptops and desktops. Relied on within deployment staging for frontline internal laptop repairs, PCIe and storage validation, and zero-defect outbound quality standards. Able to work independently on a production line, follow a build specification exactly, and hand off a clear record when a problem needs another set of eyes.

TECHNICAL SKILLS

Hardware & Client Platforms: Enterprise laptops (Dell Latitude, Lenovo ThinkPad, HP EliteBook), desktop workstations, and custom full-ATX PC builds; system boards, PCIe, CMOS, GPUs, M.2 NVMe/SATA storage, DDR4/DDR5 (DIMM and SODIMM), internal batteries, CPU coolers, and thermal paste

Troubleshooting and Diagnostics: Hardware bench diagnostics; component stress testing; boot and POST verification; swap testing with known good parts; power and overheating fault isolation

BIOS/UEFI and Firmware: Boot order, UEFI and legacy modes; Secure Boot and TPM, including Windows 11 requirements; AHCI storage mode; firmware checks and updates; CMOS replacement and clearing

Operating Systems and Deployment: High-volume OS image deployment; Windows 10 and 11 installation and configuration; driver configuration; bootable USB and network (PXE) boot; post-image checks in Device Manager, Windows Update and activation

Storage and Data: SSD, HDD, SATA and NVMe M.2; storage migrations; GPT and MBR partitioning; data wiping and redeployment preparation

Command Line and Tools: Robocopy, diskpart, chkdsk, sfc, DISM, ipconfig, ping; Device Manager, Disk Management, Event Viewer; basic PowerShell; barcode scanning, spreadsheets and inventory records

Networking: Basic networking and IP addressing; Wi-Fi and Bluetooth testing; DHCP and DNS basics; Ethernet, patch cables and home router configuration

Documentation and Bench Practice: Hardware asset tracking; written records of test results and anomalies; ESD-safe benches; lithium battery handling; build specifications and quality checklists; clear handoffs

TECHNICAL EXPERIENCE

Associate Technician

Insight - Hanover Park, IL - Apr 2026 - Present

- Configure BIOS/UEFI firmware settings and run post-assembly diagnostic stress tests to isolate hardware defects.
- Deploy standardized OS images and software configurations daily to client laptops and desktops, following precise technical guidelines.
- Perform initial hardware triage on client laptops and desktops—re-seating internal storage devices, memory, and batteries and verifying boot/POST—to resolve connection faults or prepare clean escalation notes for the repair lab under ESD-safe standards.
- Perform bench diagnostics on failing devices to quickly resolve hardware faults and keep the deployment line moving.
- Verify boot order, Secure Boot, TPM and other firmware settings against build requirements before a system moves to imaging.
- Confirm serial numbers, asset labels and hardware configurations so each system matches what the client ordered.
- Document imaging issues, hardware anomalies and test results, and hand escalated devices to higher-tier technicians with symptoms and steps already written down.
- Follow ESD-safe handling and keep the staging bench organized.

Computer Technician II

Sims Lifecycle Services (Sims Recycling Solutions) - West Chicago, IL - Dec 2023 - Mar 2026

- Moved up from a contract role to handle repair, functional testing and quality assurance across desktops, laptops, phones and tablets.
- Diagnosed and repaired laptops and desktops, including RAM, storage devices and other internal components.
- Tested computers and laptops, including input devices, networking, Bluetooth and multimedia components.
- Performed quality assurance testing on phones and tablets (Wi-Fi, Bluetooth, cameras, microphones, speakers).
- Confirmed suspected failures by testing with known good parts, then retested repaired systems before returning them to inventory.
- Performed internal cleaning and maintenance, removing dust from fans and heatsinks and checking for signs of overheating.
- Installed and configured Windows 11 across multiple systems.
- Organized and labeled desktops, laptops, phones and tablets to maintain efficient device tracking.

Computer Technician (Contract)

Sims Lifecycle Services (Sims Recycling Solutions), through Advantage Technical - West Chicago, IL - Oct 2022 - Dec 2023

- Inspected and evaluated desktops, laptops and mobile devices for refurbishing or recycling, sorting each by condition and function.
- Recorded device specifications, including serial numbers, model information and hardware configuration.
- Performed system data wiping and preparation for redeployment, treating customer data carefully.
- Installed Microsoft Windows on refurbished desktops and laptops.
- Handled basic hardware troubleshooting and functional testing.

PROJECTS AND PERSONAL EXPERIENCE

- **NVMe M.2 Storage Migration:** Installed a Samsung 990 Pro 2TB drive, completed a fresh Windows 11 installation, and used multi-threaded Robocopy commands for high-speed local data transfer.
- **Custom Desktop Builds:** Assembled desktops from bare components, configuring motherboards, CPUs, high-end GPUs and modular power supplies.
- **Firmware and Stability Diagnosis:** Configured BIOS/UEFI settings, updated storage and display drivers, and tracked down stability problems, including faulty RAM and boot errors.
- **Battery Replacements:** Replaced worn laptop and Chromebook batteries, working around tight internal layouts and thin ribbon cables.
- **SSD Conversions and Upgrades:** Upgraded older systems from hard drives to solid state storage, then reinstalled or moved the operating system.
- **Home Network Router Configuration:** Configured a home router, including wireless settings and connectivity checks.

OTHER PROFESSIONAL EXPERIENCE

Remittance Processor (Contract)

JP Morgan Chase Bank, through Adecco - Mar 2022 - May 2022

- Processed and verified high volumes of financial records with strict accuracy standards, following defined banking procedures.

EDUCATION

College of DuPage - CompTIA A+ Coursework (Aug 2017 - May 2018)

Hardware component identification, system assembly, troubleshooting, network configuration and preventative maintenance.